

CODEFOR CLIENT GROUPS

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1. General Provisions

- 1.1. The Code for event participants is designed to ensure a comfortable environment for international youth cooperation and specifies the primary obligations and rules of conduct for participants during events organized by ANO "World Youth Festival Directorate" (hereinafter referred to as the "Directorate").
- 1.2. The Code Client Groups is approved based on the regulation of the Directorate dated 20.05.2024 No. Π -20.05.2024-1.
 - 1.3. All event participants shall adhere to this Code Client Groups.
- 1.4. All representatives of client groups involved in the Directorate's events must comply with the Code Client Groups, published on the Directorate's official website, as well as rules established by event organizers.

2. Key Terms and Abbreviations

- 2.1. This Code Client Groups uses the following terms and abbreviations:
- Client Group: A category of individuals grouped based on their purpose of event participation and/or their functional responsibilities. Representatives of client groups may fall into one of the following categories:
- Participant: A client group whose representatives have registered on the official website and received an invitation to the event from the Directorate:
- Russian Participant: A citizen of the Russian Federation or a person with multiple citizenships, one of which is the citizenship of the Russian Federation, aged 14 to 35 inclusive at the time of the event.
- Foreign Participant: A foreign citizen or a person with multiple citizenships aged 14 to 35 inclusive at the time of the event.
- Compatriot: A citizen of the Russian Federation permanently residing in another country, aged 14 to 35 inclusive at the time of the event.
- Foreign Participant Residing in Russia: A foreign citizen residing in the Russian Federation, aged 14 to 35 inclusive at the time of the event.
- Participant's Accompanying Person: A client group with no age limit whose representatives accompany participants aged 14 to 17 or participants with disabilities aged 14 to 35, have registered on the official website, and received an invitation to the event from the Directorate.
- Volunteer: A client group whose representatives are citizens of the Russian Federation or foreign citizens aged 16 or older, who, depending on the event rules, participate in the event or its preparation under Federal Law No. 135-FZ of August 11, 1995, "On charitable and voluntary (volunteer) activities", comply with the event rules established by the Directorate without receiving financial compensation for their activities, have registered on the official website and received an invitation to the event from the Directorate.
- Guest: A client group with no age limit whose representatives have been invited to attend the event, have registered on the official website and



received

an invitation from the Directorate.

- Guest of Honour: A client group with no age limit whose representatives have been invited to attend the event as high-profile guests, have registered
- on the official website and received an invitation from the Directorate.
- Guest's Accompanying Person: A client group with no age limit whose representatives accompany guests and/or guests of honour, have registered on the official website, and received an invitation to the event from the Directorate.
- Expert: A client group with no age limit whose representatives provide subject-matter expertise and consult during the business program, have registered on the official website and received an invitation to the event from the Directorate.
- Event: An organized activity or a set of activities aimed at achieving a specific goal.
- Contest Committee: A collegial body formed by the event organizer, consisting of representatives of the Directorate, Directorate's partner event experts with subject-matter expertise.
- Services: Free-of-charge services provided to client group representatives during the event.
- Website: The official website of the Directorate, available at https://www.wyffest2024.com.
- Personal Account: A specialized section on the Directorate's official website containing information about the client group representative.
- Visa: A permit for entry into, stay in, or transit through the Russian Federation issued (issued electronically, in case of a unified electronic visa) by an authorized state body based on a valid identification document recognized by the Russian Federation.
- Visa Invitation: A document, including an electronic document, that serves as a basis for issuing a visa to a foreign citizen or permitting entry into the Russian Federation without a visa in cases provided for by federal law or an international treaty of the Russian Federation.
- Migration Card: A document containing information about a foreign citizen entering the Russian Federation and used to monitor their temporary stay (it confirms the right of the client group representative to stay temporarily in Russia).
- **Travel Plan**: A document available in the Personal Account on the official website, containing travel routes and tickets of the client group representative.
- Participant Handbook: A document in the Personal Account on the official website containing essential information for event participation.
 - Main List of Participants: A list of participants invited to the event.
- Reserve List of Participants: A list of potential participants not included in the main list. Reserve participants may be reconsidered and invited in case there are changes to the main list.



3. General Rules of Conduct During Events

- 3.1. During the Event, representatives of client groups must:
- Comply with the laws of the Russian Federation and respect its social structure, customs, traditions, and religious beliefs.
- Adhere to regulations governing entry into, exit from, and stay in the Russian Federation as well as in transit countries.
- Build communication based on equality of human rights and freedoms, regardless of gender, race, nationality, language, origin, financial or professional status, place of residence, religion, beliefs, membership in public associations or other circumstances.
- Ensure personal safety and avoid creating threats to the health and safety of others.
- Protect the environment and respect natural, cultural and historical heritage sites in the Russian Federation.
 - 3.2. During the Event, representatives of client groups are prohibited from:
- Participating in or committing discriminatory acts based on gender, race, skin color, ethnicity, nationality, social origin, disability, age, language, religion, political or other beliefs, birthplace, financial status, or any other distinction.
 - Using obscene or other offensive language.
- Distributing or consuming alcoholic beverages, narcotics, any psychotropic or potentially hazardous psychoactive intoxicating agents during Events.
 - Attending Events under the influence of alcohol or drugs.
 - Damaging flora, fauna, or cultural and natural heritage sites.
- Displaying symbols of organizations or movements which are banned in the Russian Federation.
- Displaying and distributing any materials of advertising or propagandistic nature, including any statements of political, ideological or religious character.

4. General Requirements for Foreign Representatives of Client Groups

- 4.1. During registration for the Event, the identity document of the foreign representative of the Client Group must be valid for at least 6 (six) months after the Visa expiration date and allow crossing the state border of the Russian Federation.
- 4.2. The internal passport of foreign representatives of the Client Group from the Republic of Armenia, the Republic of Belarus, the Republic of Kazakhstan, and the Kyrgyz Republic must be valid for the entire duration of the Event.
- 4.3. When crossing the state border of the Russian Federation, the foreign representative of the Client Group must present a valid identity document, Visa (if necessary), and Visa Invitation (if necessary).



- 4.4. The foreign representative of the Client Group must depart from the Russian Federation before their Visa expires.
- 4.5. The foreign representative of the Client Group, who arrived without a visa, must depart from the Russian Federation no later than 90 (ninety) days after entry, unless another period is specified by the legislation of the Russian Federation. The total period of temporary stay in the Russian Federation cannot exceed 90 (ninety) days within any 180 (one hundred eighty) day period.
- 4.6. Upon entry into the Russian Federation, the foreign representative of the Client Group must obtain and fill out the Migration Card. The Migration Card must have a stamp confirming entry into the Russian Federation.
 - 4.7. The Migration Card must be filled out in Russian or using Latin alphabet.
- 4.8. The foreign representative of the Client Group must keep the detachable part of the Migration Card during their stay in the Russian Federation.
- 4.9. Upon leaving the Russian Federation, the foreign representative of the Client Group must submit the detachable part of the Migration Card at border control.
- 4.10. In case of damage to or loss of the Migration Card, the foreign representative of the Client Group must inform the Directorate and independently contact the nearest police station to obtain a duplicate within 1 (one) calendar day. The Directorate's contact details can be found in the Participant Handbook.
- 4.11. In case of loss of the Migration Card and/or identity document, the administration of the accommodation facility shall have the right to refuse to check in the foreign representative of the Client Group.

5. Procedure for Provision of Services

- 5.1. The Services include:
 - one-way or round-trip transportation
 - one, two, or three meals a day;
 - single, double, or triple accommodation;
 - group and/or individual transfer at the Event locations.
- 5.2. The Directorate shall independently determine the list of Services for each Event and each Client Group.
- 5.3. The Directorate shall provide information about the Services to each Client Group representative at the stage of their invitation to participate in the event.
- 5.4. The Client Group representative shall receive the Services only after confirming their participation in the event in their Personal Account.
- 5.5. The Client Group representative must confirm their participation in the event in their Personal Account within 72 (seventy-two) hours from the moment of receiving the invitation from the Directorate. Otherwise, the Directorate shall have the right to cancel the invitation to the Event.
- 5.6. The Client Group representative shall receive the Services only for the duration of the Event. The check-in and check-out dates for each Client



Group shall be determined by the Directorate, and the purchase of tickets for other dates shall not be provided.

- 5.7. The Directorate shall have the right to make changes to the dates and trip route based on the request from the Client Group representative or due to circumstances beyond the control of both the Client Group representative and the Directorate.
- 5.8. The Directorate shall organize the safest, most convenient, and most cost-effective travel option for the Client Group representatives, including taking into account the need for a layover in the city where the visa is obtained.
- 5.9. Each Client Group representative may receive service support no more than 3 (three) times in one calendar year. However, the Directorate shall have the right to increase the number of instances of service support for one Client Group representative, taking into account the need for their participation in the event.
- 5.10. The Client Group representative shall independently pay for and organize:
 - travel from their place of residence to the point of departure and back;
 - everything necessary during a prolonged layover or visa processing, including accommodation and meals during this period;
 - everything necessary for a comfortable stay during the Event.
- 5.11. The Client Group representative may independently organize the Services at their own expense (one-way or round-trip travel, meals, accommodation) and must inform the Directorate about this during registration for the Event. Expenses incurred for self-organized Services shall not be reimbursed by the Directorate.
- 5.12. If the Client Group representative mistakenly confirms their willingness to organize travel at their own expense during registration for the Event, the Directorate shall have the right to cancel the invitation to the Event and add them to the Reserve List. If the Main List is changed, the Client Group representative on the Reserve List may be reconsidered and invited to participate in the Event.
- 5.13. The Directorate shall organize the return travel for the Client Group representative to the point of their departure to the Event.
- 5.14. The Directorate shall place the Travel Plan in the Personal Account of the Client Group representative and send a notification to the email address they provided when registering on the website.
- 5.15. The Client Group representative must confirm or reject the Travel Plan in their Personal Account within 72 (seventy-two) hours from the moment of receiving the plan, unless otherwise specified in the letter from the Directorate. Failing that, the Directorate shall have the right to cancel the Travel Plan.
- 5.16. If the Client Group representative finds an error in the Travel Plan, they must reject the Travel Plan in their Personal Account and notify the Directorate of the error within 48 (forty-eight) hours from the moment of receiving the Travel Plan, but no later than 1 (one) calendar day before departure. Otherwise, the Client Group representative must independently contact the transport operator and correct the error at their own expense, without involving the Directorate.



- 5.17. In case of being late or failure to appear for the flight, the Client Group shall organize their travel independently at their own expense. In this case, expenses incurred for self-organized travel shall not be reimbursed by the Directorate.
- 5.18. In case of lost luggage, the Client Group representative must contact the airline representatives at the airport. The Directorate shall not be responsible for the loss of luggage.
- 5.19. The Client Group representative must not use the travel tickets placed in the Travel Plan for personal purposes unrelated to the Event. Otherwise, the Directorate shall have the right to cancel the travel tickets and deny participation in the Event.
- 5.20. If the Services provided to the Participant are of improper quality, the Participant must inform the Directorate of this within 1 (one) calendar day. The Directorate shall not act as the Participant's representative in disputes with the parties who directly provided the service support that is part of the Services.

6. Restrictive Measures

- 6.1. In case the Client Group representative violates the Code, they may be removed from the Event they are participating in, as well as from subsequent Events.
- 6.2. In case the Client Group representative is removed from the Event they are participating in, the Services provided to them shall be canceled and shall not be provided for subsequent Events.

